



841 Vincent Rd.
Lafayette, Louisiana 70508-7600
Phone: 337-857-7203 Fax: 337-857-7270

STANDARD LIMITED WARRANTY

H2O LLC warrants that the H2O RO Watermakers (Desalination systems), Pressure Sets, Commander Systems, MSD (Marine Sewage Treatment Devices), Electrochlorination Packaged Systems and Oily Water Separators will perform according to specifications for a period of 12 months from the date of start-up or 18 months from date of shipment, whichever comes first. H2O's liability under this warranty shall be limited to repair or replacement of the systems component(s) at H2O's option. Under no circumstances shall H2O be liable for consequential damages arising out of or in any way connected with the failure of the system (or any of its parts) to perform as set forth herein.

This limited warranty is in lieu of all other expressed or implied warranties, including those of merchantability and fitness for a particular purpose. The warranty is only valid with use of OEM parts and consumables.

The limited Warranty does not extend to any system component which has been subjected to misuse, neglect, accident improper installation, or subject to use in violation of instructions furnished by us, nor does the warranty extend to components on which the serial number has been removed, defaced, or changed.

In event of a defect, malfunction, or failure during the warranty period, H2O will repair or replace, at its option, the product or component therein which upon examination by H2O shall appear to be defective, or not up to factory specifications.

To obtain warranty service, the defective product must be returned to an authorized H2O factory service center. The purchaser must pay any transportation expenses and import taxes incurred in returning the product to the service center. All costs involved in the transportation of assemblies to and from H2O LLC factory, including packing, freight, insurance, customs clearance etc. shall be excluded from this limited warranty.

H2O reserves the right to make changes or improvements in its product, during subsequent production, without incurring the obligation to install such changes or improvements on previously manufactured equipment.

The implied warranties which the law imposes on the sale of this product are expressly LIMITED, in duration, to the time period above for each component. H2O shall not be liable for damages, consequential or otherwise, resulting from the use and operation of this product, or from the breach of this LIMITED WARRANTY.



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Some states do not allow limitation on the duration of the warranty or exclusions or limitations of incidental or consequential damages, so these limitations or exclusions may not apply to you, this warranty gives you specified legal rights, and you may also have other rights which vary from state to state.

All above warranty applies only to equipment rendered by H2O LLC. Any existing equipment is not covered by above LIMITED WARRANTY.

For operations in the US Gulf of Mexico (GOM) our warranty is for PARTS AND LABOR. Warranty parts will be installed by an H2O or H2O approved technician on site for no cost during this period. Outside of USGOM, the warranty covers parts only (not labor).

Certain pieces of equipment in the system, as set forth below, are warranted under the following conditions.

RO Watermakers (Desalination Systems) Warranty Specifics



- Membrane Element -Guaranteed to be cleanable for minimum of two years, providing cleaning periods and recommendations are adhered to and foulant is acid soluble metal hydroxides and calcium carbonates or alkaline soluble organic and inorganic substances. There is no guarantee against chemical attack, abuse extreme temperature (over 120 F / under 32 F), drying out or extreme pressures (over 1150 PSIG).
- Axial Piston Reverse Osmosis Pump-Guaranteed to perform according to data sheet for 12 Months or 8,000 Hours whichever is first. Failure due to contamination, dry running or improper rotation is not covered in the warranty. A system log sheet which includes filter change-outs must accompany any warranty claim. The fluid end is guaranteed against corrosion for THE LIFE OF THE EQUIPMENT.
- Triplex Reverse Osmosis Pump – Guaranteed to perform according to data sheet for 12 Months or 8,000 Hours whichever is first. The fluid end is guaranteed against corrosion for THE LIFE OF THE EQUIPMENT. Normal wear and tear and failure due to improper maintenance including not following torque specifications are not covered.
- Normal reoccurring user maintenance which is not covered by this limited warranty would be Filter Elements, which the life of the pre-filtration will depend on inlet water quality, Backwash filter media, and Cartridge filter elements.



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MSD (Marine Sewage Treatment Devices) Warranty Specifics

- Warranty for individual OEM components (motors, blowers, pumps) shall not be extended beyond the original equipment manufacturer scope or warranty period. All warranty components found to be defective by an authorized factory representative will be repaired or replaced with a suitable equivalent replacement part (FOB factory).
- The MSD effluent performance is dependent on site conditions. The MSD has been tested & certified under controlled site conditions which have been specified in the Operational & Maintenance Manual. Any deviation from these conditions will have an effect on the effluent performance.
- Warning: In Gulf Coast atmosphere, electrical motors and blowers have a tendency to freeze if not in use, store in a protected area. Shafts should be rotated weekly to prevent seizing.



Electrochlorination Packaged System Warranty Specifics

- All H2O LLC electrodes benefit from a 5-year pro rata warranty, under the condition that the plant is operated and maintained in accordance with H2O instructions.



Oily Water Separators Warranty Specifics

- The oily water separators effluent performance is dependent on the site conditions. The oily water separators have been tested & certified under controlled site conditions, which have been specified in the Operational & Maintenance Manual. Any deviation from these conditions will influence the effluent performance.
- Normal reoccurring user maintenance, which is not covered by this limited warranty, include prefilters and organoclay polishing media.

